**Food & Nutrition: Resident Satisfaction Survey**

This survey is being conducted as part of a continuing effort to provide quality food service.

You cooperation in completing this questionnaire is most appreciated.

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | Question | Poor | Fair | Good | Very Good | N/A |
| 1 | How would you rate the overall quality of meals provided? |  |  |  |  |  |
| 2 | How would you rate the quality of breakfasts? |  |  |  |  |  |
| 3 | How would you rate the quality of lunches? |  |  |  |  |  |
| 4 | How would you rate the quality of evening meals? |  |  |  |  |  |
| 5 | How would you rate the quality of snacks served between meals? |  |  |  |  |  |
| 6 | How would you rate the available options of the food and beverages provided? |  |  |  |  |  |
| 7 | Are the portion sizes appropriate? |  |  |  |  |  |
| 8 | Is the hot food served hot? |  |  |  |  |  |
| 9 | Is the cold food served cold? |  |  |  |  |  |
| 10 | Does the food taste meet your expectations? |  |  |  |  |  |
| 11 | How would you rate the presentation of the food (i.e. does the food look appetizing)? |  |  |  |  |  |
| 12 | How would you rate the ambiance of the dining room(i.e. is it a pleasant place to sit and enjoy your meals)? |  |  |  |  |  |
| 13 | How helpful is the staff at mealtimes? |  |  |  |  |  |
| 14 | How would you rate the efforts made to satisfy your individual requirements (including any religious or cultural requirements)? |  |  |  |  |  |

What are we doing right? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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What can we do better? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Additional comments: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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**INSTRUCTIONS:** Submit completed form to Quality Assurance Committee for tracking and performance improvement.